



FGSZ

A MOL-CSOPORT TAGJA

FGSZ Ltd. annual report

2025



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Szabolcs I. Ferencz
Chairman - CEO




Péter Vasváry
CEO

CEOs' Welcome

The gas market environment in the region remained stable in 2025, following the halt of Ukrainian transit supplies at the end of 2024. Price volatility, however, remained a characteristic feature, with regional markets trading above the Dutch TTF for most of the year.

In terms of our transmission operations, the year was characterised by stability alongside established transmission routes: we reliably ensured the country's natural gas supply and successfully operated our natural gas transmission-related services without disruption. The security buffer provided by balanced gas markets and well-stocked underground storages was certainly needed, given that winter had been particularly cold.

Natural gas consumption continued to stagnate across Europe in 2025, while Hungarian consumption grew by 4%. Due to increased transmission demand and high injection levels, our Company's transmission volumes have increased significantly compared to 2024. This was aided by the capacity expansions we carried out at our Slovak and Romanian interconnection points during the year, which further supported the growing volume of exports to Slovakia and Ukraine throughout the year, alongside a stable supply of resources and significant injection, primarily from the south (though after 2023, imports from Austria also resumed in larger volumes).

At the end of 2024, FGSZ acquired a majority stake in CEEGEX Central Eastern European Gas Exchange Ltd., further increasing its ownership in 2025. As a strategic

investor, our Company aims to support the stability and further growth of the business, while operating a liquid, regional gas market that provides a secure and predictable solution for our partners.

In addition to ensuring security of supply, we continued our work on the green transition in 2025: during the autumn, we launched – for the second time – a non-binding assessment of future hydrogen transmission for domestic entry and exit points, and continued our work on the establishment of ENNOH. In addition, we are increasing our emission reduction efforts to meet the new requirements of the EU Methane Regulation and the Decarbonised Gas Package, while also preparing to meet our sustainability reporting obligations.

We have also made a significant achievement in 2025 in the area of integrity management, as continuous monitoring of our pipeline system is essential to ensure security of supply. Our pipeline integrity management system, PIMS (Pipeline Integrity Management System), is a standards-based, European-standard, complex transmission line management system that effectively supports the prevention of catastrophic failures. In 2025, following the completion of a lengthy project process, PIMS became the first in the world to obtain SGS certification.

At FGSZ, we remain dedicated to ensuring the country's security of supply with our best expertise by being well prepared and operating a resilient system.



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Overview

5889 km

long high-pressure long-distance
gas pipeline system

7229 km

long telecommunication
cable network

3

gas transmission regions

8

compressor stations

28

physical entry points

~400

gas delivery stations

~700

employees



Year	EBITDA million HUF	Supplied volume (15 °C) million m ³
2021	41 015	14 698
2022	40 483	16 599.8
2023	71 592	15 457.4
2024	72 437	15 798.1
2025	43 270	18 207.3

- European Union ITO (Independent Transmission Operator) certification
- Technical Safety Management System as per Act XLVIII of 1993 on Mining
- ISO 9001:2015 certified quality management system
- ISO/IEC 27001:2013 certified information security management system
- ISO 50001:2018 certified energy management system
- MSZ EN ISO 3834-2:2006 certified fusion welding management system
- MSZ EN ISO/IEC 17025:2018 accredited calibration laboratory
- Safety management system for pressure drilling activities that complies with the VCA**/SCC** requirements

Key partners



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Our activity

FGSZ Natural Gas Transmission Ltd. (hereinafter: “FGSZ”) is the sole transmission system operator (TSO) in Hungary, conducting its activities in a regulated market environment, in permanent compliance with the legal regulations of Hungary and the European Union in force from time to time. FGSZ is one of the first European independent TSOs to hold an ITO certificate. Besides domestic natural gas transmission, we have bi-directional interconnections to Romania, Serbia, Croatia, Slovakia and Ukraine, and provide unidirectional transmission from Austria to Hungary, and we are continuously examining the technical feasibility of an interconnector towards Slovenia.

Hungary’s security of supply is inseparable from the energy security of the Central European region and that of the whole of Europe, therefore, we are committed to enhance the flexibility and the security of supply of the regional natural gas market. Our developments aim to establish new routes and to strengthen existing connections, in order to ensure access to the new sources, as well as to exploit existing trade opportunities and to create new ones. We support capacity extension projects targeting a more efficient use of the existing network.

In order to maintain the security of supply, the Company strives to improve its operational efficiency and sustainability through several projects. The project-based operation and system of objectives introduced earlier is becoming an even more integrated part of our operation. Experience has shown that the efficient cooperation of the various specialty areas working on the various projects has greatly improved corporate-level change management and flexibility.

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Infrastructure



We perform our duties as an ITO certified transmission system operator as per Directive 2009/73/EC of the European Parliament and of the Council. The high pressure natural gas transmission system infrastructure operated by our Company is one of the most advanced even by European standards, reflecting our industrial tradition. We transmit gas that ensures the continuous supply to network users in the expected quality and at the expected pressure with our highly automated high-pressure transmission systems.

We accept and deliver natural gas from domestic production and underground gas storages as well as from abroad at 28 entry points and nearly 400 exit points of our high-pressure long-distance gas pipeline system, including 6 cross-border entry points and 5 cross-border exit points. We apply an appropriate quality control protocol compliant with effective laws and authentic measurement requirements at all of our entry and exit points.

The continuous operation of our 5,889 km long high-pressure long-distance gas pipeline system covering Hungary's entire territory is ensured by the collaboration of 3 gas transmission regions and our 8 compressor stations, under the coordination of the system operation centre in Siófok.

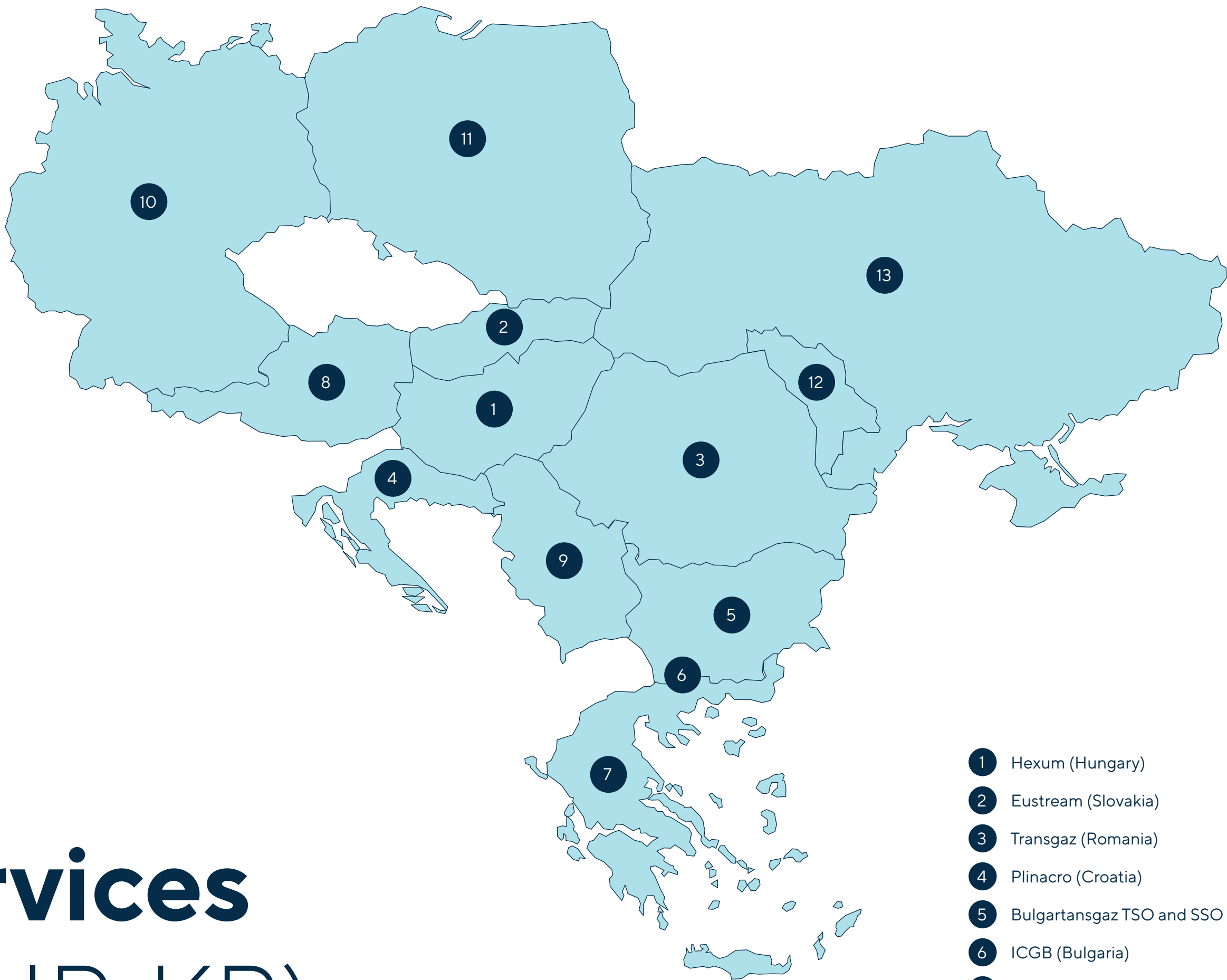
Our Company's responsibilities include the odourisation – for safety purposes – and continuous quality control of natural gas delivered to users, as well as the measurement of quantitative and qualitative characteristics of natural gas in a transparent manner, in compliance with the most stringent international standards.

We deliver the volume of natural gas required to meet current industrial and residential demand to consumers via gas delivery stations, ensuring supply to the neighbouring network operators, as well as industrial and power plant users, through rigorous and continuous monitoring.

The seasonally varying consumer needs – resulting from Hungary's continental climate – require our Company to ensure a significant amount of additional gas supplies in winter periods, which we fulfil with underground gas storages that are connected to a high-capacity gas transmission pipeline system at five network points.

IT services (RBP, IP, KP)

In 2025, our IT services portfolio was available on three platforms and provided day-to-day support to nearly 600 natural gas trading companies.



- 1 Hexum (Hungary)
- 2 Eustream (Slovakia)
- 3 Transgaz (Romania)
- 4 Plinacro (Croatia)
- 5 Bulgartansgaz TSO and SSO (Bulgaria)
- 6 ICGB (Bulgaria)
- 7 DESFA (Greece)
- 8 Gas Connect Austria (Austria)
- 9 Gastrans (Serbia)
- 10 Ontras, Gascade, Opal Gastransport and NEL Gastransport (Germany)
- 11 Gaz-System (Poland)
- 12 Moldovatransgaz and Vestmoldtransgaz (Moldova)
- 13 Gas TSO of Ukraine (Ukraine)

REGIONAL BOOKING PLATFORM (RBP)

FGSZ’s Regional Booking Platform (RBP) is an IT application developed in accordance with the EU’s Network Code, regulating the capacity allocation mechanisms used in natural gas transmission systems and the other relevant EU and Hungarian legal regulations. The application permits – in addition to other services – the administration of the capacity allocation procedures and the secondary capacity trade, which today, in addition to FGSZ, is used by sixteen other natural gas transmission system and underground storage operators in the EU and in the Energy Community: Eustream (Slovakia), Transgaz (Romania), Plinacro (Croatia), Bulgartansgaz TSO and storage (Bulgaria), DESFA (Greece), Gas Connect Austria (Austria), Gaz-System (Poland), Gas TSO of Ukraine (Ukraine), Gastrans (Serbia), Moldovatransgaz and Vestmoldtransgaz (Moldova), Ontras, Gascade, NEL Gastransport (Germany), the Greek-Bulgarian ICGB and the Hungarian Hexum underground storage operator.

In addition to the RBP’s capacity booking services, it is also able to offer services of nomination, allocation, maintaining balance and settlement via the RBP Transport Platform and spot gas trading services via the RBP Trading Platform to foreign transmission system operators, natural gas storage operators and operators of LNG terminals. Based on our own ideas and the feedback from our customers, we continuously develop our services and seek cooperation possibilities.

The business services of the Trading Platform were available until 31/12/2025. From 01/01/2026 these services are provided by CEEGEX Central Eastern European Gas Exchange Ltd. due to the consolidation of gas trading platforms in Hungary.

Sustainable operation

In accordance with the decarbonisation objectives, FGSZ, too, focuses heavily on sustainability, treated as a key operating principle. The Company participates in the planning of the European hydrogen infrastructure and the preparation for the transmission of renewable gases, while striving to render its current operation sustainable in the framework of several other projects (e.g. methane leakage detection and elimination in order to decrease the release of greenhouse gases, process optimisation and energy efficiency).

PREPARATION FOR THE DELIVERY OF RENEWABLE GASES

- **Hydrogen:** Between 7 July and 1 September 2025, FGSZ conducted a non-binding survey on the future demand for hydrogen transmission at the domestic entry and exit points, and also the future cross-border (interconnection) points.
- **Biomethane:** The amended government decree implementing the provision of the Gas Supply Act was published on 14 August 2025, introducing requirements for biomethane, and the amended OBC was issued on 10 February 2026, incorporating additional detailed rules.
- The European Network of Network Operators for Hydrogen (ENNOH), which will be set up under the new EU Decarbonised Gas Legislative Package (GHP), is expected to become operational in 2026. Our company also actively participated in the preliminary tasks. The Hungarian Energy and Public Utility Regulatory Authority has provisionally designated FGSZ as the Hydrogen Transmission Network Operator (HTNO) in 2024, pending the final designation after transposition of the Directive into national law.
- FGSZ continuously examined its system from the perspective of accepting renewable gases (biomethane and hydrogen). A rigorous and detailed study has shown that our system is already capable of transporting 2% hydrogen-natural gas mixtures, even without modification.
- Our Company is a member of the South-East European Hydrogen Corridor (SEEHyC), a collaboration of 8 high-pressure transmission system operators from 7 different countries, which aims to create a hydrogen transmission backbone network from Greece to Germany by 2032. Part of the Hungarian section of the corridor was included in the European Commission's list of Projects of Common Interest (PCI), adopted in December 2025.

EMISSION REDUCTION FRAMEWORK PROGRAMME

It includes measures that can be taken in the short, medium and long term to reduce emissions.

- ▶ The investment projects and work organisation measures included in the Emission Reduction Framework Programme are characterised by a total CO₂e reduction potential of 55% by 2030 (where 2020 is the reference year). (in footnote: CO₂e: carbon dioxide equivalent which expresses both CO₂ and CH₄ emissions.)
- ▶ Our company examines its methane emissions based on the basis of the, OGMP 2.0 (The Oil & Gas Methane Partnership 2.0) methodology, and has undertaken an implementation plan and commitments accordingly. The detailed implementation programme set by the Company to quantify and reduce methane emissions has been approved by the OGMP organisation also in 2025. In addition, based on our data for 2024, the organisation has again awarded us the highest Gold Standard rating.
- ▶ In 2025, the FGSZ continued to operate an LDAR (Leak Detection and Repair) programme throughout its operational area, which has been significantly upgraded (staff increase, equipment acquisition, software development) to meet the requirements of the EU Methane Regulation in 2025. The LDAR programme consists of leak detection, emission determination and leak repair processes. Source-level leakage investigations were complemented by facility-level drone measurements and helicopter-based leakage detection along the pipeline routes.

SUSTAINABLE DEVELOPMENT

- ▶ As a subsidiary owned 100% by MOL Plc, our Company is included in the consolidated financial statements prepared by MOL as the parent company and as part of that, the consolidated Sustainability Report, pursuant to Act C of 2000 on Accounting.

GREEN OFFICE PROGRAMME

- ▶ The commitments beyond legal requirements taken under the Green Office Programme, certified by the KÖVET Association for a Sustainable Economy, are designed to make offices operate environmentally friendly. Such measures include, for example, the installation of solar panels, the reduction of heat energy use, encouraging selective waste collection, or the reduction of paper use through process digitalisation, organising health promotion programmes, raising environmental awareness.
- ▶ In 2025, the BudaPart office also earned the certification, meaning that all FGSZ offices are now certified Green Offices. This year the re-certification of the Eastern Region (Hajdúszoboszló, Miskolc) and the Central Region (Vecsés, Kecskemét) was also completed.
- ▶ The audit report found that the green office operation has become organic at the company, environmental responsibility has become prevalent throughout the company's operation and in the employees' mindsets.



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The effective functioning of FGSZ is ensured by the Integrated Management System (IMS), which comprises some 12 subsystems. The IMS objectives renewed every year support the efficient maintenance and development of the system. In 2025, our Company has well met the 30 Integrated Management System targets and we have achieved excellent results.

Quality Operation (IMS)

KEY IMS EVENTS IN 2025:

1. We successfully sustained the ISO 9001:2015 certification of our Quality Management System (QMS), which is valid until 24/06/2027.
2. We have successfully maintained the ISO 50001:2018 certification of the Energy Management System (EMS), valid until 27/08/2027.
3. The renewal certification of the ISO 27001:2013 Information Security Management System (ISMS) and the business processes provided by the IPNew IT system in accordance with Section 10 of the Gas Supply Act has been successfully completed. The certification is valid until 09/07/2028.
4. In 2025, we successfully completed the certification audit of our integrity management system based on the Pipeline Integrity Management System (PIMS) standard. Our certificate is valid until 29 June 2028.
5. Our report compiled on the amendments to the rules concerning the Technical Safety Management System (TSMS) was approved by the Mining and Geological Survey of Hungary (MBFSZ) in its decision dated April 2025.
6. The IT security maintenance audit of the invoicing system performed by HUNGUARD was successfully completed, our certificate is valid until 31/12/2026.
7. We successfully renewed the certification of the SCC work safety system introduced in 2018 for pressure drilling activities, and the certificate is valid until 27/10/2028.
8. The implementation of the NIS2 Cyber Security System is underway, with a certification deadline of 30 June 2026.
9. The process of ESG reporting and certification based on ESG legal compliance is ongoing, with a deadline of mid-2026.

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Health and safety

Our company pays special attention to identify risks to safety, health and work protection, the implementation of preventive measures, the regular review and maintenance of fire protection means, the protection of the environment and the preservation of our employees' health.

The STOP Card system was introduced in 2025: the STOP Card is a tool that allows employees to report near miss incidents*, as well as hazardous conditions and/or actions observed during work, in order to prevent actual accidents from occurring.

We have taken the work permit process to a new level at FGSZ Ltd., introducing a self-developed electronic work permit system based on the specific activity of high-pressure gas transmission.

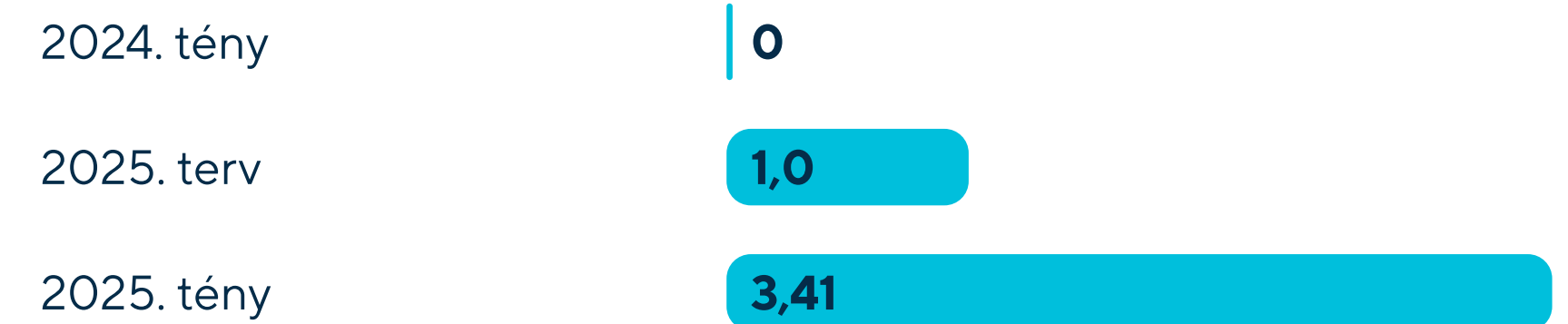
* Near miss (incident): any incident in which those at risk are within the danger zone but no personal injury occurs because it is prevented by luck, organisational measures, or technical measures.

We pay special attention to the health of our employees: we organise annual check-ups and health promotion training, and regularly provide them with vitamin packs and fruit.

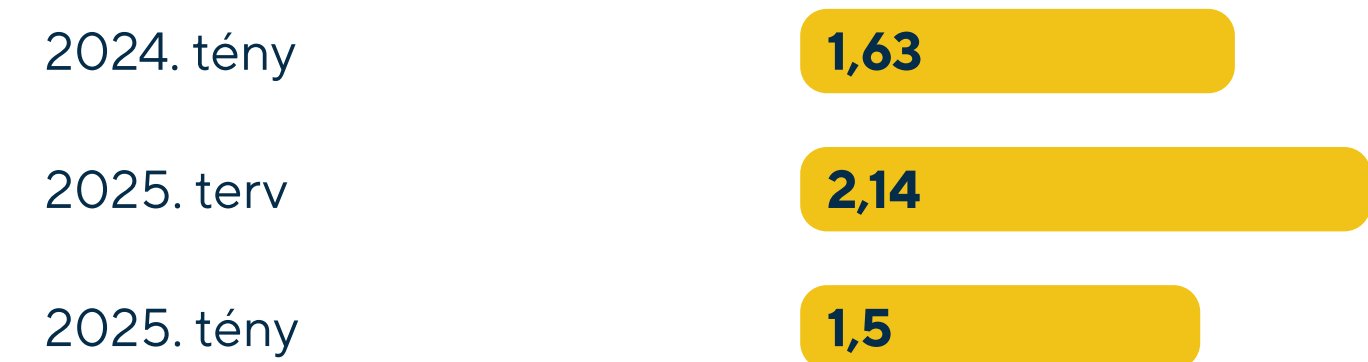
In 2025, we continued to pay special attention to emergency preparations and to maintain constant compliance with the legal regulations of disaster management requirements. Our annual Severe Damage Recovery Plan exercise at the Nemesbikk compressor station was successfully completed and was assessed as adequate by the authorities present.

HS KEY PERFORMANCE INDICATORS

Lost time injury frequency (LTIF)



Road Accident Rate (RAR)



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Key projects in 2025

The Pipeline Integrity Management System (PIMS), implemented to increase the operational safety of pipelines, has been successfully audited by an independent certification body.

Economic Development and Innovation Operational Programme (EDIOP): The project to set up a model for the emission measurement system, conducted with the support of the Hungarian Government and co-financed by the EU, in cooperation with the University of Miskolc, was successfully completed on 30/06/2025. The project aimed to develop an efficient installed emission measurement system, so that at the Kistokaj node an even more accurate measurement and a new solution to reduce emissions from our process operations was developed and measured. The final audit conducted by the funding agency has been completed, so the company will continue to maintain the project over the next five years and plans to use internal resources to pursue further related developments.

FLUMEN: The project, which is being set up in a consortium with the University of Miskolc and supported by the government, aims to test and prepare the Hungarian natural gas transmission system to accommodate the natural gas-hydrogen mixture. In the framework of the project launched in March 2022, FGSZ implemented standards, basic evaluation systems, systems of criteria and infrastructural elements which lay the groundwork for blending varying concentrations of hydrogen (up to 10% by volume) into the national natural gas transmission system. The Flumen I project was successfully completed in Q2 2024, and the Flumen II project was launched in October 2023.

In Phase II of the project, the company has investigated several technical areas, in which a new methodology and procedure for the conversion of transmission pipelines for the transport of hydrogen mixtures are developed using the most advanced pipeline testing techniques available on the market. The second phase of the project also aims to develop a “hydrogen-resistant” gas delivery station and calibration capability.

IN 2025:

- After cleaning the pipelines along six designated sections totalling approximately 350 km, the company conducted intelligent pig runs, during which they measured the previously defined parameters and then began processing the data.
- After the purchase and installation of calibration instruments, provers (thermostat and pressure standard), the company started the development and testing of the software necessary for the calibration of the instruments used in the FGSZ system, e.g. pressure transmitters in hydrogen medium, and the testing of the behaviour of our instruments in hydrogen medium.
- Construction of a mobile gas transmission and test container at the Kecskemét site, which were connected to the live gas transmission system and other FGSZ infrastructure elements. The commissioning of the gas delivery station and the filling of the pressure vessels in the test container with test specimens and hydrogen gas have started. The future pilot programme is ready.

HU>SK direction capacity upgrade: At the Balassagyarmat interconnection point in the HU>SK direction, technical capacity increased twice during 2025 (on a pilot basis to 3.5 billion m³/year by April 2025, after which this capacity level became permanent by the end of November 2025, and from December 2025, it rose further to 4.38 billion m³/year) in order to meet the ever-increasing market demand.

HU>UA direction capacity upgrade: FGSZ ensured that a technical capacity of 400,000 m³/h remained available at the Beregdaróc interconnection point in the HU>UA direction throughout 2025, as part of a pilot project.

HU>RO and RO>HU capacity upgrade: Technical capacity at the Csanádpalota interconnection point increased to 2.7 billion m³/year in both directions from November 2025

CEEGEX: From December 2024, FGSZ has been supporting the continued growth and stability of CEEGEX, the Hungarian gas exchange, as a strategic investor, providing the company with a secure background and expertise. In 2025, the company further increased its stake in CEEGEX, and as a result of the consolidation of the trading platforms operated by CEEGEX Ltd. and FGSZ KP Ltd., the company decided to close the trading platform operated by FGSZ KP Ltd. with effect from 31 December 2025.



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Employee professionalism and well-being

AT FGSZ, PEOPLE ARE VALUE!

To carry out our tasks, it is essential that we continuously develop the high-level professional expertise of our team of specialists and support the well-being of our employees. We keep our colleagues' professional knowledge up-to-date through trainings, various new projects and in-house knowledge sharing. Our developments aim to help our colleagues adapt to the changing environment and our Company's unique industrial activity. At our company, one always has the opportunity to professionally and personally develop and expand one's digital competencies. At the same time, we pay particular attention to the well-being of our colleagues at work and to work-life balance.

We support the physical and mental health of our employees through health promotion programmes, lectures and a complex health insurance programme. In addition to high standards of occupational healthcare, our colleagues may also participate in customised medical fitness check-ups.

We also pay special attention to the wellbeing of our employees with young children: when a child is born, we offer days off and baby cot support to help parents adjust to their new joyful life.

Through our career starter programme, we ensure that we always have a sufficiently large team of qualified professionals on hand to maintain the efficiency of continuous natural gas transmission. In the course of our processes, multiple generations cooperate synergistically, often several members of the same family working at our Company.

Besides competitive salaries, our allowance package supports families and recognises outstanding performance.

Main elements of the allowance package (beyond the base salary):

- ▶ Loyalty allowance,
- ▶ Christmas bonus,
- ▶ Outstanding cafeteria budget, free to set up by our employees flexibly, tailored to their individual needs within the budget,
- ▶ Collective life and accident insurance,
- ▶ Health insurance,
- ▶ Family planning allowance,
- ▶ employee fuel cards may be requested, with significant discounts at selected petrol stations.

Our employees work in a healthy and safe work environment; we provide our employees working in our regions with work attire and personal protective equipment of outstanding quality.

In the course of our daily work, we put great emphasis on the digitalisation of our processes, contributing to a more sustainable operation, simplified document management and shortening the approval procedures.

Through recreational events, we strengthen cohesion among the colleagues; family days and Miners' days are organised every year, the latter held to recognise colleagues with many years of excellent service.

THE DEVELOPMENT OF OUR COMMUNITY

- ▶ Any successful business should be fundamentally interested in fostering the success of its immediate operating environment. The philosophy underlying our corporate social responsibilities relies on the pillars of cooperation and the conveyance of values. Therefore, supporting municipalities located in our area of operation is an organic part of our corporate culture.
- ▶ We regularly support organisations and associations on both national and regional levels. We take great care to support and sponsor the social, cultural, sports, health-related and environmental programs of institutions and non-governmental organisations of the surrounding villages and cities.

SUPPORT OF EDUCATIONAL INSTITUTIONS

- ▶ In secondary schools engaged in training matching that of the professionals employed by FGSZ, we organise career orientation days to promote our company as a potential future workplace for the students. We have set up a strategic partnership with the University of Miskolc, in the framework of which we work on joint professional projects and participate at professional trainings and cooperate at university competitions.

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Key financial and business data

Year	2025 million HUF	2025/2024 (%)
Net sales revenue	99 591	82.44
EBITDA	43 270	59.73
Operating profit	23 262	43.48
Profit or loss before tax	20 720	43.03
Profit or loss after tax	19 256	43.85
Operating cash flow	27 808	48.98
Fixed assets	277 820	99.59

In fiscal year 2025, the Company’s performance was driven by the macroeconomic and regulatory environment, combined with domestic and regional transmission needs. The result of all of these has enabled a total operating profit of HUF 23.3 billion to be achieved in 2025.

Net sales reached HUF 99.6 billion in 2025, mainly from the transport of 18.2 billion cubic metres of natural gas and gas flows related to system balancing.

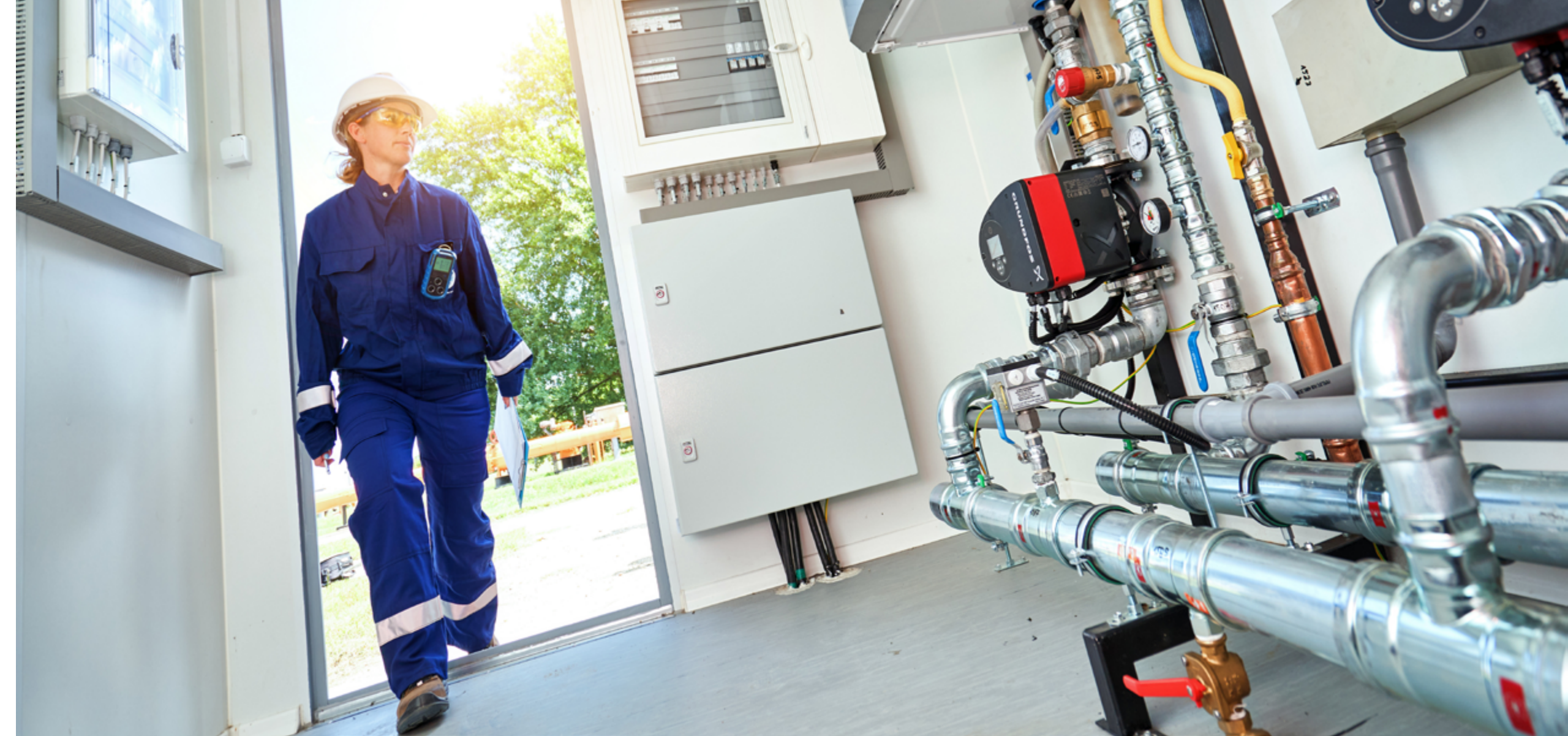
The availability of natural gas resources continues to be a key factor in regional gas transmission trends; the east-west flows that previously dominated the region, along with high transmission demand and volumes, have declined significantly, and at the same time, typical transmission routes have changed. In parallel, the emergence of alternative sources and growing demands for flexibility have had a significant impact on FGSZ Ltd.’s operating environment and financial management.

In 2025, the need for security of supply preparedness remained high both domestically and regionally, and the trend toward conscious energy consumption continued. In the domestic context, the role of the southern entry points and the need to increase the filling level of storage facilities in order to ensure secure and uninterrupted gas supplies to the country remained a priority in terms of import demand.

- ▶ The average level of regulated gas transmission tariffs set and published by the Hungarian Energy and Public Utility Regulatory Authority (MEKH) was lower in 2025 compared to the previous year, reflecting the change in energy prices. The overall change in the price regulatory environment was unfavourable in 2025, offset by changes in regional delivery demand. The protracted and persistent impact of particularly high inflation of goods and services remains a challenge.
- ▶ In addition to the significant increase in domestic consumption and storage obligation (+12%), export flows continued to grow towards Slovakia, Ukraine, Serbia, Croatia and Romania, with an overall increase of 29% in cross-border delivery compared to 2024.
- ▶ As a result of lower natural gas transmission tariffs, changes in the volume of gas transported and the composition of delivery demand, as well as shifts in the energy market, revenues from regulated transmission have decreased compared to 2024.

Overall, changes in the external environment have had a negative impact on operating expenses.

- ▶ The change in materials expenditure was mainly due to an increase in the value of the cost of materials incurred in the performance of delivery tasks, which are subject to energy prices.
- ▶ Operating costs benefited from a significant reduction in balancing-related expenditure.
- ▶ Operating costs have increased significantly compared to previous years due to the upward impact of the strong inflationary environment, which our Company has been able to mitigate only partially by streamlining operations and applying strict cost control



FGSZ Ltd. has a statutory obligation to maintain a balance between gas supply and consumption, which it achieves through the purchase and sale of so-called balancing gas; under the relevant regulations, the Company is not permitted to recognise a profit on these transactions. The value of balancing gas flows decreased in 2025 compared to 2024, with a reduction in the costs related to the neutrality settlement of the activity, partly due to the Line Pack Flexibility Service (LPFS) introduced at the end of 2022.

The decrease in financing costs compared to the previous year is explained by a more favourable interest rate environment, which the Company was able to mitigate through prudent management.

The Company spent HUF 18.1 billion on investments, the largest part of which was spent on reconstruction and maintenance investments (e.g. compressor station reconstruction, river crossing replacements, pipeline rehabilitation works).

The management of FGSZ Ltd continues to maintain its current strict cost management and seeks the opportunities to improve its internal efficiency to counterbalance the adverse effects of the regulatory and economic environment. The Company will continue its efforts to achieve its regional strategic objectives, which will ensure that it meets the expectations of the shareholder.



Contact addresses

We run a customer service for our contracted partners. Should you have any queries related to the use of natural gas transmission and system operation services, please do not hesitate to contact us.

CUSTOMER SERVICE OFFICE

Registered address: H-8600 Siófok,
Tanácsház u. 5. office 322/B

Mailing address: H-8601 Siófok, P.O. Box: 102

E-mail: info@fgsz.hu

Opening hours:

Tuesday, Thursday: 13:00–16:00
Monday, Wednesday, Friday: closed

On operative issues, please contact our 24/7 non-stop dispatcher service.

SYSTEM OPERATION CENTRE

Telephone: +36 84 505 777

Nomination / matching / interruption:
nomdisp@fgsz.hu

Physical (flow) control: flowcontrol@fgsz.hu

CUSTOMER SUPPORT ON THE USE OF RBP, IP, TSODATA, IPDATA:

Telephone: +36 70 938 7961

E-mail: support@rbp.eu

Our Company's website is available at www.fgsz.hu, while RBP's website is available at www.rbp.eu.

The information in this document reflects the situation as of December 2025.